GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:3007
ANSWERED ON:21.03.2002
SUBOPTIMAL UTILISATION OF PASSENGER CAPACITY IN RAJDHANI EXPRESS
BOLLA BULLI RAMAIAH

Will the Minister of RAILWAYS be pleased to state:

(a) whether Rajdhani Express trains are suffering a suboptimal utilisation of passenger capacity ;

(b) whether the said suboptimal utilisation is due to poor realisation of value for money to passengers ; and

(c) the steps the Government propose to take to improve the quality of service in these trains?

Answer

MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS AND MINISTER OF STATE IN THE MINISTRY RAILWAYS (SHRI O. RAJAGOPAL)

(a) : No Sir.

(b) : Does not arise.

(c): Improvement in the quality of service on these trains is an ongoing process . Steps such as improved on-board services through assistance of professionals, training of staff and proper monitoring followed by remedial action is undertaken.